



Government of the Netherlands

16 November 2011

Global Conference

Organized by the World Health Organization

in collaboration with TNO Work and Health and the Dutch Government

with support from the World Organization of Family Doctors (Wonca) and the International Commission on Occupational Health (ICOH)

29 November - 1 December 2011, The Hague, The Netherlands

SCOPE AND PURPOSE

About half of the world population spend at least one third of their time at the workplace. Fair employment and decent work are important social determinants of health and a healthy workforce is an essential prerequisite for productivity and economic development. However, only a small proportion of the global workforce has access to occupational health services for primary prevention and control of occupational and work-related diseases and injuries.

In 2007, the World Health Assembly urged the Member States to work towards full coverage of all workers, including those in the informal economy, small- and medium-sized enterprises, agriculture, and migrant and contractual workers with essential interventions and basic occupational health services for primary prevention of occupational and work-related diseases and injuries¹. Furthermore, in 2009, the Health Assembly outlined new strategic directions for primary health care and for strengthening health systems and called for implementing vertical health programmes, e.g. occupational health, in the context of integrated primary health care².

Currently, a number of countries are reforming their health systems based on the values and principles of primary health care³ to improve service delivery and cost-efficiency and to ensure equity.

¹ Resolution WHA 60.26 from 2007 "Workers' Health: Global Plan of Action", 2007

² Resolution WHA62.12 "Primary health care, including health system strengthening"

³ *Primary health care (PHC)* is a way of organizing a health system so that everyone, both rich and poor, is able to access the services and the conditions necessary for realizing the highest level of health. It includes organizing health systems to provide quality and comprehensive health care to all while ensuring that poor and other disadvantaged people have fair access to essential health services.

National debates on health reforms often touch upon the insufficient collaboration between health and labour sectors, the organization of preventive and curative health services for working populations, and their relation to primary care⁴. Employers, businesses and private sector ever more engage in providing health services to workers and communities.

Certain global health problems, such as non-communicable diseases, result in increasing rates of long term sickness absence and permanent work incapacity. This requires an integrated response by primary and occupational health care and empowerment of workers.

The World Health Organization, in collaboration with the Dutch Government and the TNO Innovation for Life, is convening this conference with the objective to develop a global strategy and to identify effective policy options for scaling up access to essential interventions and basic services for occupational health in the context of integrated primary health care.

In particular, it will address the following issues:

- factors of success and obstacles for integrating essential interventions and basic services for occupational health in primary health care in countries,
- opportunities and challenges for occupational health arising from primary health care strategies, such as universal coverage, people-centred health care, participatory health governance and health in all policies, and
- strategic directions for delivery of occupational health services in the context of integrated primary health care

The conference will bring together, by invitation, members of government of public health and labour, occupational health experts and primary care providers, researchers, social partners, and experts in financing.

PROVISIONAL AGENDA

1. Opportunities and challenges for occupational health arising from primary health care reforms:
 - a. Universal coverage
 - b. People centred health care
 - c. Participatory health governance
 - d. Health in other policies
2. Pathways to universal health coverage for workers
 - a. Financing of health services
 - b. Social protection policies
3. Occupational health and primary health care in countries
4. Strategic directions for occupational healthcare in the context of integrated primary health care

⁴ *Primary care* is a component of PHC and refers to the first level of contact people have with health-care teams. In some countries this may be a community health worker or midwife; in others, it refers to the family practitioner.

PROVISIONAL PROGRAMME

28 November 2011

20:00 - 22:00 Registration and welcome reception

Venue: Mercure Hotel Den Haag Centraal, Spui 180, The Hague.

Day 1, Tuesday, 29-11-2011 WHAT IS AT STAKE?

Venue: Great Hall of the Dutch Social Economic Council (SER building)

8.00-9:00 Registration

9:00- 10:00 OPENING CEREMONY

Master of ceremony: Peter Buijs, TNO Work and Health

- Welcome
 - Alexander Rinnooy Kan, President Dutch Social Economic Council
 - Leon van Halder, Director General Curative Care, Dutch Ministry of Health, Welfare and Sport
 - Maarten Camps, Director General Work, Dutch Ministry of Social Affairs and Employment
 - Jan Mengelers, Chair of the Board of TNO
 - Maria Neira, Director, Public Health and Environment, WHO
- Scope and purpose of the meeting - WHO
- Adoption of agenda, election of meeting officers - WHO

10:00-11:00 Plenary Session 1: OPPORTUNITIES AND CHALLENGES

Chairs: Prof. Chris van Weel, Head of the Department of Primary and Community Care, Radboud University, The Netherlands and Kazutaka Kogi, President of International Commission on Occupational Health

Primary health care and workers' health (15 mins)

Dr Maria Neira - Director, Public Health and Environment, WHO

- Set the scene by outlining broadly the WHO policies for workers' health and primary health care
- Introduce main action points on integrating occupational health in primary health care to be considered by the conference

Occupational health - a challenge for primary health care (15 mins)

Prof. Dame Carol Black, National Director Work and Health, UK

- Present the bottlenecks of primary health care dealing with workers' health
- Outline the contribution of occupational health practice to primary health care

Discussion (30 mins)

11:00-11:30 COFFEE BREAK

11:30-12:30 Plenary Session 2: HEALTH SYSTEMS AND PROVIDERS

Chairs: Prof. Dame Carol Black, National Director Work & Health, UK and André Knottnerus, President of the Netherlands Scientific Council for Government Policy

The contribution of occupational health to primary health care (15 mins)

Prof. Carel Hulshof, Chair ICOH Scientific Committee on Health Services Research

- How occupational health activities can help achieve primary health care objectives of universal coverage and prevention?
- How integration of occupational health in primary health care contributes to strengthening local health systems?

The role of primary care providers in occupational health (15 mins)

Prof. Richard Roberts, President World Organization of Family Doctors (Wonca)

- What services/interventions primary care providers (GPs, nurses, community health workers) should be able to provide for the health of workers?
- What are the limitations and prerequisites for primary care provided services in occupational health?

Discussion (30 mins)

12:30- 13:30 LUNCH BREAK

13:30 - 14:30 Plenary Session 3: PARTNERS IN GOVERNANCE

Chairs: Bill Gunnyeon, Chief Medical Adviser, Department of Work and Pensions, UK and Anton Hemerijck, Dean Faculty of Social Sciences, Free University of Amsterdam

Labour and social protection policies and primary health care (15 mins)

Igor Fedotov, Coordinator Occupational and Environmental Health, International Labour Office

- How labour legislation and policies can stimulate better integration of interventions and services for occupational safety and health into primary health care?
- What is the role of social protection policies in ensuring universal access of workers to preventive health services?

The role of employers and private sector in primary health care (15 mins)

Ronald de Leij, representative of the International Organization of Employers

- How company provided health services can be integrated with primary health care?
- What is the role of employers for increasing health service coverage of workers and families?

The role of workers and their representatives in primary health care (15 mins)

Odile Frank, Public Service International, representing the International Trade Unions Confederation

- How to ensure that primary health care meets the health needs of workers?
- How primary health care can integrate/support the preventive services provided by workers volunteers and representatives?

Discussion (20 mins)

14: 30 - 14:45 INTERMISSION (ART PERFORMANCE)

14:45 - 15:30 Plenary Session 4: FINANCING - A PATH TO UNIVERSAL COVERAGE

Chairs: Prof. Salman Rawaf, Imperial College, UK; Ahmed Al-Shatti, MoH Kuwait

Financing of health services for workers (15 mins)

Adrienne Chattoe-Brown, HLSP Institute, UK

- What mechanisms are available to countries and social groups for financing health services for workers
- How financing mechanisms can stimulate the integration of basic services for occupational health in primary health care?

The role of social security in extending coverage and access to occupational and primary health care (15 mins)

Hans Host Konkolewsky, Secretary-General, International Social Security Association

- What social security schemes are available for financing of basic health services for workers?
- How social security can stimulate primary prevention of occupational and work-related diseases by primary health care providers?

Discussion (15 mins)

15:30 -16:00 TEA BREAK

16:00 -17:30 Plenary Session 5: COUNTRIES' EXPERIENCES

Chairs: Prof. Richard Roberts, President, World Organization of Family Doctors (Wonca) and Prof. Claudio Colosio, Chair, ICOH Scientific Committee on Rural Health

Panel of countries' representatives: S. Siriruttanapruk, Thailand; Prof. Benjamin Fayomi, Benin; A. Bahrami, Iran; K. Mukkala, Finland

- Short statements (10 mins each country) about how occupational health services are provided in the context of integrated primary health care
- Moderated discussion with panellists
 - What works, what doesn't
 - Which are the factors/prerequisites of success
 - Which are the obstacles/barriers

17:30-17:45

Plenary - WRAP UP OF DAY 1: Chris van Weel/ Bill Gunnyeon

17:45 -18:30 Reception (SER building)

18:30 Transport to conference dinner for conference participants (busses arranged departing from SER)

19:00 - 22:00 Network dinner for participants offered by the Government of The Netherlands

Day 2, Wednesday 30-11-2011 WHAT CAN BE DONE?

Venue: Ministry of Health Welfare and Sport (Ministerie van VWS)

**8:30 – 9:00 Registration check at entrance
WELCOME COFFEE**

9:00 - 10:00 Plenary session 6: PRIMARY HEALTH CARE POLICY DIRECTIONS
Introduction of themes and questions for the four parallel sessions

Chairs: Prof. Paulien Bongers, TNO Work and Health; Dr Ali Chreih, MoH, Saudi Arabia

Presenter 10: Primary health care: objectives, principles and policy directions (30 mins)

Dr Hans Kluge, Director, Division of Country Health Systems, WHO Regional Office for Europe

Outline WHO principles, objectives and policy directions for primary health care:

- Universal coverage
- People centred care
- Participatory governance
- Health in other policies

Q &As

Introduction to parallel working sessions – Ivan Ivanov /Peter Buijs(15 mins)

10:00-15:30 PARALLEL ROUND TABLES
(COFFEE AND TEA SERVED IN MEETING ROOMS; LUNCH SERVED AT 12.30)

ROUND TABLE 1: UNIVERSAL COVERAGE

Chairs: Prof. Mostafa Ghaffari, Iran; Prof. Frank van Dijk, Amsterdam University

Rapporteurs: Joost van Genabeek, TNO; Julietta Rodriguez-Guzman, WHO/AMRO

Tentative list of speakers (up to 7 mins): Laura Flores, MoH Paraguay; Hanifa Denny, Indonesia; Prof. Jan de Maesneer, Belgium; Prof. Jorma Rantanen, Finland; Joseph Birago, MoH Tanzania; Prof. Z. Leopando, Philippines; A. Elsharif, MoH Namibia.

Topics for discussion:

- Reaching out uncovered working populations - agriculture, informal sector, small scale enterprises, home-based workplaces, migrant workers
- Financing for universal coverage and ensuring equity, the role of social security and insurance
- Coverage with essential interventions
- Barriers/obstacles and how to overcome them
- Elements for research and action agenda

ROUND TABLE 2: PEOPLE-CENTRED CARE

Chairs: S. Al-Haddad, MoH Bahrain; Arno Timmermans, President Dutch College of GPs

Rapporteur: Romy Steenbeek, TNO; Said Arnaout, WHO/EMRO

Tentative list of speakers (up to 7 mins) : Prof. Nabil Al Kurashi, Saudi Arabia; Leslie Nickels, US NIOSH; Prof. R. Roberts, Wonca; I. Al Shuailii, MoH Oman; Prof. Carolina Jara, Chile, Prof. M. Tucek, Czech Republic

Topics for discussion:

- Moving from workplace health services centred on providers to services matching workers' health needs
- Relations between occupational health and primary care providers
- Empowerment for self care in occupational health
- Barriers/obstacles and how to overcome them
- Elements for research and action agenda

ROUND TABLE 3: PARTICIPATORY GOVERNANCE

Chairs: Tran Thi Ngoc Lan, MoH Viet Nam; Sonja Bleuland van Oordt- Dröge, Head of Department General OHS Policy, Dutch Ministry of Social Affairs and Employment

Rapporteurs: Dick van Putten, TNO; Rokho Kim, WHO/EURO

Tentative list of speakers (up to 7 mins): R. S. Shukla, MoH, India;; Aleid Ringelberg, Dutch Ministry of Social Affairs and Employment; Aggrey Mlimuka, East African Employers Organization; Henk van der Velden, Dutch Trade Unions; Prof. Benjamin Fayoumi, Benin; H. Aba Zaid, MoH Jordan, O. Frank, Public Service International.

Topics for discussion:

- Employers and trade unions participating in planning of health services and health care reforms
- Other national and local actors - NGOs, local authorities, business associations
- Barriers/obstacles and how to overcome them
- Elements for research and action agenda

ROUND TABLE 4: HEALTH IN OTHER POLICIES

Chairs: Ahmed Al-Shatti, MoH Kuwait; Lejo van der Heiden, Dutch Ministry of Health Welfare and Sport

Rapporteur: Cees Wevers, TNO; Salma Burton WHO/SEARO

Tentative list of speakers (up to 7 mins) : Raghdaa Sadeq, MoH Iraq; Prof. Han Anema, Free University of Amsterdam; Marianne van den Berg, European Commission, DG Sanco; Yoan Mayta, MoH, Peru; Prof. G. Aboul Atta, Egypt; Prof. Claudio Colosio, Italy; A. Sabiri, MoH, Morocco.

Topics for discussion:

- Collaboration between health and labour sectors, the role of partnerships
- Relations between public health and primary care
- Workers' health in economic and human development, and poverty reduction
- Barriers/obstacles and how to overcome them
- Elements for research and action agenda

15:30 -16:15 TEA BREAK

16:15 - 17:45 Plenary session 7: FINDINGS, CONCLUSIONS AND RECOMMENDATIONS OF THE PARALLEL ROUND TABLES⁵:

Chairs: Shri R. S. Shukla, MoH, India; Henk Smid, Netherlands Organization for Health Research and Development

Speaker Round Table 1 - Universal coverage (10 mins)

Speaker Round Table 2 - People-centred care (10 mins)

Speaker Round Table 3 - Participatory governance (10 mins)

Speaker Round Table 4 - Health in other policies (10 mins)

Questions and Discussion (50 mins)

17:45 - 18:00: Plenary - WRAP UP OF DAY2: Chris van Weel/ Bill Gunnyeon

18:00 - 19:30 Refreshments and buffet reception (Ministry of Health)

Day 3: Thursday 1-12-2011, WHAT FUTURE ACTION?

Venue: Ministry of Health Welfare and Sport (Ministerie van VWS)

**8:30 – 9:00 Registration check at entrance
WELCOME COFFEE**

9:00 - 10:15 Plenary session 8: STRATEGY FOR ACCESS TO OCCUPATIONAL HEALTH SERVICES IN THE CONTEXT OF INTEGRATED PRIMARY HEALTH CARE - PANEL

Moderator: Prof. Chris van Weel, Head, Department of Primary and Community Care, Radboud University Nijmegen Medical Centre

Panellists:

- Governments - M. Mahipala, B. Gunnyeon
- Practitioners/service providers - R. Roberts, K. Kogi
- Financing - S. Rawaf, A. Chattoe-Brown
- Social partners - O. Frank, A. Mlimuka
- Research - H. Smid, K. Husman

Questions for discussion:

- What are the strategies to scale up access to occupational health services?
- How to improve the interaction between health and labour sectors?
- What can be done by social partners, financing and research in moving to universal access to occupational health?
- What kind of international collaboration is needed to support countries in moving to universal access to occupational health?

⁵ Each round table will choose a speaker to present the results

10:15 - 10:45 - COFFEE BREAK

10:45 - 12:30 Plenary session 9: CONCLUSIONS AND RECOMMENDATIONS

Chair: Paul Huijts, DG Public Health, Dutch Ministry of Health, Welfare and Sport

Discussion and adoption of Conference outcome document
moderated by Chris van Weel and Bill Gunnyeon

12:30 - 13:00 CLOSING CEREMONY

13:00 – 14.00 FAREWELL LUNCH

POST-CONFERENCE ACTIVITIES

Thursday 1-12-2011

14:00 - 17:30 Meeting of WHO Collaborating Centres for Occupational Health (upon invitation)

Venue: Ministry of Health Welfare and Sport (Ministerie van VWS)

14:00 - 17:30 Field visit - Noordwijk Primary Health Center (prior registration required)